

### **iso iec 20000 2011 pdf**

ISO/IEC 20000 is the first international standard for IT service management. It was developed in 2005 by ISO/IEC JTC1/SC7 and revised in 2011 and 2018. It was originally based on the earlier BS 15000 that was developed by BSI Group.. ISO/IEC 20000, like its BS 15000 predecessor, was originally developed to reflect best practice guidance contained within the ITIL (Information Technology ...

### **ISO/IEC 20000 - Wikipedia**

ISO/IEC 20000-1:2011 is a service management system (SMS) standard. It specifies requirements for the service provider to plan, establish, implement, operate, monitor, review, maintain and improve an SMS.

### **ISO/IEC 20000-1:2011 - Information technology -- Service**

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### **ISO IEC 20000-2011 Translated into Plain English**

La serie ISO/IEC 20000 - Service Management normalizada y publicada por las organizaciones ISO (International Organization for Standardization) e IEC (International Electrotechnical Commission) el 14 de diciembre de 2005, es el estándar reconocido internacionalmente en gestión de servicios de TI (Tecnologías de la Información). La serie 20000 proviene de la adopción de la serie BS 15000 ...

### **ISO/IEC 20000 - Wikipedia, la enciclopedia libre**

ISO/IEC/IEEE 42010 Systems and software engineering – Architecture description is an international standard for architecture descriptions of systems and software.

### **ISO/IEC 42010 - Wikipedia**

Die ISO/IEC 20000 ist eine international anerkannte Norm zum IT Service Management (ITSM). Eine Zertifizierung ist für Organisationseinheiten möglich. Ein erworbenes Zertifikat muss alle drei Jahre erneuert werden.

### **ISO/IEC 20000 – Wikipedia**

ISO/IEC 20000-3:2012 is useful for service providers, consultants and assessors. It includes practical guidance on scope definition, applicability and demonstration of conformity to the requirements in ISO/IEC 20000-1.

### **ISO/IEC 20000-3:2012 - Information technology -- Service**

As well as the ISO27k standards, there are many other ISO/IEC and non-ISO/IEC standards and methods relating to information security, risk management and similar fields. Here is a selection of some of the most widely known and relevant standards and method. THIS IS NOT A COMPLETE/COMPREHENSIVE OR DEFINITIVE LIST! If you know of other relevant standards, or if we have incorrectly described any ...

### **Non-ISO information security standards - ISO27001security**

ISO IEC 27002 is a comprehensive information security management standard. It has fourteen sections (5 to 18) each of which is structured in the same way.

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